

**IMPORTANT: THIS IS YOUR WARRANTY CERTIFICATE. ATTACH YOUR INVOICE AND END-TAGS TO VALIDATE.**

## UFP VENTURES II, INC.

# Latitudes Ornamental Railing 15-Year Limited Warranty

### ELIGIBILITY

Universal Forest Products® Inc., or its subsidiary or affiliate (the "Warrantor"), is pleased to extend this Warranty to you, the original consumer, of the Handrail System ("Product"). This Warranty is valid for Handrail Systems used in standard residential dwellings and may not be assigned or transferred by you.

### FIFTEEN-YEAR LIMITED WARRANTY

Warrantor grants a fifteen-year limited warranty on the Product, as follows:

#### Composite Railing

Warrantor will replace any Latitudes Ornamental Railing product used in a handrail application which splinters, flakes, corrodes, or becomes structurally unfit due to rot, split, warp, cupping, checks, or damage caused by termites or fungal decay within fifteen years from the date of purchase. This Warranty does not cover costs of installation, removal, or reinstallation. This Warranty does not cover color variations or fading. Warrantor's sole obligation is limited to replacement of the Latitudes product, and Warrantor shall have no further liability or obligation except as expressly stated herein. The Warrantor may elect to refund the percentage of the original purchase price listed on the Prorated Warranty Schedule in lieu of replacing the product.

#### Limitations on Warranty

The Warranty does not apply to any product which:

- is damaged by physical abuse, acts of God, acts of war, or other chemical or biological factors; or
- has not been installed in accordance with Warrantor's installation guidelines and local building codes; or
- has been abused, placed under or subjected to abnormal residential use conditions; or
- has been used, modified, or otherwise treated in any manner other than as intended by Warrantor.

#### Aluminum Baluster

Warrantor warrants the application of the coating (herein called the "Coating"), when applied on treated 3/4" OD aluminum tubes (Item NO. 5612, herein called "Metal"), will not, under normal atmospheric conditions (which terms exclude corrosive or aggressive atmosphere such as those contaminated with chemical fumes or salt spray), CHIP, CRACK, CHECK, OR PEEL for a period of fifteen (15) years from installation; CHALK in excess of numerical rating of six (6) for colors and numerical rating of six (6) for whites for a period of fifteen (15) years from date of installation when measured in accordance with the standard procedures outlined in ASTM D-659-80; or FADE or change in color in excess of five (5) delta units (NBS) for period of fifteen (15) years from date of installation when calculated in accordance with ASTM D-2244-93. Color change is to be measured on the exposed painted surface cleaned of the surface soils and oxidation.

Warrantor will exchange defective coated surfaces by using standard finishing practices and materials to be selected by Warrantor. The warranty on any exchanged coated surface supplied hereunder shall be for the remainder of the warranty period applicable to the surface originally coated. The warranty will apply only to the product's colors which UFP specifies in writing to the customer as being covered by the warranty.

#### Limitations on Warranty

The warranty will not extend to or cover:

- Damages to the coating occasioned by moisture or other contamination to the coating because of improper storage of the coated Metal prior to installation; or
- Damages to coated Metal caused by handling, shipping, processing, and/or installation; or
- Damages to the coating due to welding or any other works done on the coated Metal; or
- Damage to the product due to contact with chemicals that may be corrosive in nature or materials that may react with aluminum, including wood preservatives that contain copper; or
- Damage or failure caused by acts of God, falling objects, external forces, explosions, fire, riots, civil commotion, acts of war, or other such similar or dissimilar beyond Warrantor's control.

Customers living within 1000 feet of the ocean should wash and wipe down their baluster two times a year and keep a record of each cleaning.

#### Prorated Warranty Schedule

Years Since Purchase	Percent Defective Material Covered
Years 1 - 5	100%
Years 6 - 7	80%
Years 8 - 9	60%
Years 10 - 11	40%
Years 12 - 13	20%
Years 14 - 15	10%

Failure to follow any restrictions or warnings supplied with the product shall make the Warranty null and void and of no further effect. Warrantor reserves the right to investigate any claim and to inspect the materials on which a claim is made. Any construction or use of this product must be in accordance with all local zoning and/or building codes. The Consumer assumes all risk and liability associated with the construction or use of this product. The Consumer or contractor should take all necessary steps to ensure the safety of everyone involved in the project, including, but not limited to, wearing the appropriate safety equipment.

### CLAIM PROCEDURE

To make a claim under this Warranty, the original owner must, within 90 days of actual or constructive notice of damage covered by this Warranty, do the following:

1. Prepare a letter which includes the following information:
  - A list of the number of pieces and the size of each piece for which the claim is made.
  - Proof of Purchase of the product, as shown on the original invoice.
  - Proof of Warranty, as evidenced by the original end-tag from the product, or copy of the mark on the product.

Mail the information to:

Universal Forest Products  
Warranty Information  
2801 East Beltline NE  
Grand Rapids, MI 49525

Except as set forth herein, Warrantor makes no other warranties. ALL IMPLIED WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED. Some states do not allow limitations on implied warranties, so the above limitations may not apply to you. IN NO CASE SHALL UFP BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion of limitation of incidental or consequential damages, so the limitation may not apply to you. This is a "limited warranty" within the meaning of the Magnuson-Moss Warranty - Federal Trade Commission Improvement Act. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

No terms or conditions other than those stated herein, and no agreement or understanding, oral or written, in any purporting to modify this warranty shall be binding on UFP unless made in writing and signed by its authorized representative.

This warranty will be valid only when all outstanding bills and invoices related to this Product are fully paid and settled and will be void should there be any default of payment within the terms and conditions. This warranty applies only to the original consumer of the product and is not assignable or transferable and shall not be effective unless and until signed by UFP with signed copies exchanged between UFP and the original consumer.



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