

# **50-YEAR LIMITED WARRANTY**

(United States Only)

## IMPORTANT: This is your warranty certificate. Attach your invoice and proof of purchase.

UFP Warranty Corporation ("Warrantor") is pleased to offer this 50-year Limited Warranty to you, the installer of a ProWood® FR lumber or plywood product (the "Product(s)").

**ATTENTION:** This Limited Warranty is only valid on Products purchased after May 1, 2019 and used in the continental United States, Alaska, and Hawaii in an interior application.

#### **INSTALLER COVERAGE**

To qualify for this warranty, you must be the installer of the Products on real property that you own or is owned by a third party. This Limited Warranty is not transferable.

### TO IDENTIFY A PROWOOD® FR PRODUCT, LOOK FOR THE INK STAMP

It's easy to identify a Product. Simply look for the ink stamp on each Product. Make sure you retain the purchase receipt(s). In the event of a claim, it will be necessary to present this documentation for all Products that are claimed to have structurally failed.

#### LIMITED WARRANTY

For a period of fifty (50) years from the date of installation, Warrantor will provide installers who use a Product in an interior application that structurally fail the reasonable cost of repair of the damaged portion of the structure incorporating the Product. This remedy is the installer's sole and exclusive remedy for any Product that structurally fails. For the purposes of this Limited Warranty, "structurally fails" means a reduction in strength below the strength properties published in ESR-4373 caused by the fire retardant chemical in the Product. For clarity, Warrantor is not liable for any structural failure not due to the fire retardant chemical in the Product, and Warrantor is not liable for any damage other than to the Product and any portion of the structure incorporating the Product due to a structural failure.

In addition, while a structure may contain fire retardant treated wood products other than the Products, this warranty does not cover structural failure of fire retardant treated wood products other than the Products.

#### **LIMITATIONS ON WARRANTY**

Warrantor will not be required to provide warranty coverage for any Product that:

- Is installed other than in an interior application and as specified on the ink stamp;
- Is used in an unprotected exterior environment;
- Is sawn lengthwise (ripped) or surfaced (sanded/planed/etc.), except that a Product that is plywood may be ripped;
- Has been subjected to "weathering", including, but not limited to, raised grain, splitting, checking, cupping, twisting, warping, shrinkage, swelling, or any other physical or aesthetic property of the wood;
- Delaminates, including delamination of plywood and other laminated wood products;
- Has mold, mildew, or fungal growth;
- Corrodes fasteners, hardware, or any other material(s), including metal materials used, in conjunction with, or to wrap or encapsulate a Product, or structural failure resulting from such an occurrence;
- Is subjected to fire or improper or inadequate ventilation;
- Is used in any Use Category higher than AWPA UC2 (protected from weather but may be subject to sources of moisture);
- Is damaged by physical abuse, acts of God, acts of war, fire, floods (natural or plumbing failure), nature disaster, or other chemical or biological factors;
- Is damaged as a result of deterioration, defects, or failure of building components, including, without limitation, movement, distortion, collapse, or settling of the supporting structure on which the Product is installed;
- Is damaged as a result of a failure of the design of the system used in connection with the installation of the Products;
- Has not been installed in strict accordance with all applicable laws, zoning and/or building codes, and generally accepted construction practices, including, without limitation, the National Forest Product Association's National Design Specification and the American Plywood Association's Plywood Design Standard(s) (if no building codes apply, the Product must only be used and installed in applications that meet the International One and Two-Family Dwelling Code or the International Building Code in effect at the time of construction);
- Has not been approved by the building code authority having jurisdiction over the structure;
- Has not been installed in accordance with Warrantor's installation procedures;
- Has been installed in a roof application, except if (1) the roof application was designed to an industry recognized design customarily used in the
  construction industry, (2) the attic and/or roof assembly has not exceeded temperatures of 150°F at any time, and (3) all Products used had
  a minimum of 7/16" in thickness and a minimum of 4 plys;
- Has been abused or placed under or subjected to abnormal use conditions;
- Has not been handled or stored in a covered and protected manner prior to installation;
- Has been subjected to temperatures in excess of 150°F (lumber) and 170° (plywood);
- Is exposed to roof leaks
- Is exposed to long-term cyclical heat and humidity at temperatures in excess of 150°F (lumber) and 170° (plywood) from time to time;
- Has been used, modified, or otherwise treated in any manner other than as intended by Warrantor;
- Has been installed in-ground or with soil contact;
- Has been installed where the Product is usually immersed in water;
- Has been subjected to regular or continuous contact with water;
- Has been subjected to abnormal environmental conditions, including, but not limited to, air pollution, mold, or mildew; or
- Have not been maintained in a reasonable manner.

Failure to follow any restrictions or warnings supplied with Products shall make the Limited Warranty null and void and of no further effect. Warrantor reserves the right to investigate any claim and inspect the Products for which a claim is made. Any use of the Products must be in accordance with all local zoning and/or building codes. You assume all risk and liability associated with the use of this Product. You should take all necessary steps to ensure the safety of everyone involved in the project, including, but not limited to, wearing the appropriate safety equipment. If a claim is made under this Limited Warranty on a Product that is no longer available, Warrantor reserves the right to substitute a similar product of equivalent value.



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THIS WARRANTY SETS FORTH THE ENTIRE RESPONSIBILITY OF THE WARRANTOR. WARRANTOR HEREBY DISCLAIMS ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OF THE PRODUCT FOR A PARTICULAR PURPOSE. WARRANTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS, LOSS OF BUSINESS, OR DELAY DAMAGES, ARISING OUT OF THE PURCHASE, USE, OR OWNERSHIP OF THE PRODUCT. PURCHASE OF THE PRODUCT IS ACCEPTANCE OF THE TERMS OF THIS WARRANTY.

#### **CLAIM PROCEDURE**

To make a claim under this Warranty, you must, within thirty (30) days of actual or constructive notice of damage covered by this Warranty, do the following:

- 1. Assemble the following information:
  - a. An itemized list of the Products that failed
  - b. Proof of Purchase of the product, as shown on the original invoice/receipt
  - c. End tag from each Product and/or a photograph or other evidence of the ink stamp from each Product
  - d. Photograph(s) and a description of the alleged defect
- 2. Mail the above information to: UFP Warranty Corp.

Warranty Information 2801 East Beltline Ave. NE Grand Rapids, MI 49525

- 3. Upon the request of Warrantor, you will permit Warrantor or its representatives a reasonable time to inspect the Products for which a claim has been filed. Any failure to allow such inspection will void this Limited Warranty with respect to the filed claims. In addition, if you take remedial measures (including, without limitation, not leaving the Product in its installed condition, modifying it, adjusting it, repairing it, or attempting to repair it) prior to Warrantor's inspection, then this Limited Warranty will be voided with respect to the Products for which remedial measures have been taken.
- 4. Warrantor, in its sole discretion, may arrange for a certified independent testing agency to conduct strength tests of the Products. If requested, samples of the Products claimed to have structurally failed must be sent to Warrantor along with proof that the Products were removed from the structure in question. If the certified independent testing agency determines that the Product has not structurally failed, installer shall be responsible for all costs related to testing. Warrantor reserves the right to conduct additional sampling and testing.
- 5. Subject to the terms, conditions, limitations and exclusions of this Limited Warranty, Warrantor will, within sixty (60) days from the date of receipt of notice of your claim, and upon receipt of the proper documentation (including test results), make available to you the reasonable cost of repair of the damaged portion of the structure incorporating the Products.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion of incidental, indirect, special, or consequential damages, so the above limitations and exclusions may not apply to you. This Warranty gives you specific legal rights, and you may have additional rights that vary from state to state.

THERE ARE NO OTHER WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS WARRANTY.